

## **AdviceUK Network Membership Eligibility Criteria**

### **Eligibility**

Network Membership is open to any organisation or project that provides social welfare advice (or information) and can satisfy the current membership criteria.

### **Current membership criteria**

Your advice is independent and impartial with the interests of the client being paramount

- Your advice is confidential
- The terms on which your service(s) are provided are clearly stated
- Your advice is covered by Professional Indemnity Insurance
- Your organisation has a complaints procedure
- Your organisation can demonstrate openness and accountability to service users and other stakeholders
- Your organisation can demonstrate commitment to equality and diversity

### **NOTES:**

1. We take a social economy approach to eligibility i.e. we place greater emphasis on what an organisation does and how it does it than on how it is constituted. Accordingly, applications are welcome from all types of organisations, whether in the voluntary, public or commercial sectors. This includes informal associations, charities, co-ops and friendly societies, operational units of public bodies, community interest companies and other social enterprises, partnerships, sole traders, companies limited by guarantee and companies limited by shares.

2. For the purposes of your initial application we ask you to confirm that you have read the eligibility criteria and to declare that you comply. We may ask you to provide evidence of compliance at a later stage e.g. we may ask you to give us sight of any policies or procedures relating to confidentiality or accountability. If you cannot satisfy all of the criteria or are uncertain about whether you comply please do contact us for guidance. We will be happy to help.