



AdviceUK Conference 2017

'Back to the Future?'

Conference Programme

- 09.00 – 10.00** Arrivals, registration and refreshments
- 10.00 – 10.15** **PLENARY SESSION: WELCOME**
Steve Johnson, Chief Executive, AdviceUK and Liz Barclay, Conference Chair
- 10.15 – 11.00** **PLENARY SESSION: INTERACTIVE VOTING WITH PANEL**
Chilli Reid, Executive Director, AdviceUK, and Sylvia Simpson, Ebor Gardens Advice Centre
- 11.00 – 11.30** *Refreshments in the exhibition area*
Don't forget to visit the exhibition
- 11.30 – 12.45** **MORNING WORKSHOPS**
See details overleaf
- 12.45 – 13.45** **LUNCH** for all delegates
Don't forget to visit the exhibition
- 1345 - 15.00** **AFTERNOON WORKSHOPS**
See details overleaf
- 15.00 – 15.30** *Refreshments in the exhibition area*
Don't forget to visit the exhibition
- 15.30 – 16.15** **PLENARY SESSION: KEYNOTE SPEAKER**
Lord Maurice Glassman
- 16.15 – 16.30** **SUMMARY & CLOSE**
Liz Barclay, Conference Chair, and Steve Johnson, Chief Executive, AdviceUK

MORNING WORKSHOPS

Workshop A **Want to know more about AdvicePro?**

Presented by Stephen Caulfield, Technical Director, ACM Solutions

Workshop B **Empathy and Burnout in the NFP Sector**

Presented by Kerry Sands, Independent Consultant & Trainer

Workshop C **Get Ready for GDPR – A Whistlestop Guide for Advice Services**

Presented by Dal Warburton, Development Consultant, AdviceUK

Workshop D **Digital advice – up close and personal this time**

Presented by Alistair Chisholm, Head of Advice Sector Policy and Partnerships, PayPlan

AFTERNOON WORKSHOPS

Workshop E **Using AdvicePro to gather evidence for policy work**

Presented by Stephen Caulfield, Technical Director, ACM Solutions

Workshop F **Empathy and Burnout in the NFP Sector**

Presented by Kerry Sands, Learning Specialist (Freelance)

Workshop G **Get Ready for GDPR – A Whistlestop Guide for Advice Services**

Presented by Dal Warburton, Development Consultant, AdviceUK

Workshop H **Bailiffs, Council Tax and prison**

Presented by David Hawkes, National Money Advice Co-ordinator, AdviceUK, and Alistair Chisholm, Head of Advice Sector Policy and Partnerships, PayPlan