



AdviceUK Conference 2016

'Navigating Stormy Seas'

Conference Programme

- 09.00 – 10.00** Arrivals, registration and refreshments
- 10.00 – 10.15** **PLENARY SESSION: WELCOME**
- Steve Johnson, Chief Executive, AdviceUK and Liz Barclay, Journalist and broadcaster (Conference Chair)
- 10.15 – 10.45** **PLENARY SESSION: KEYNOTE SPEAKER**
- Lord Willy Bach**
Police & Crime Commissioner for Leicestershire. Chair of the Access to Justice Commission, and former Parliamentary Under-Secretary of State for Justice
- 10.45 – 11.15** ***Refreshments in the exhibition area***
- Don't forget to visit the exhibition*
- 11.15 – 12.30** **MORNING WORKSHOPS**
- See details overleaf*
- 12.30 – 13.30** **LUNCH** for all delegates
- Don't forget to visit the exhibition*
- 13.30 – 14.45** **AFTERNOON WORKSHOPS**
- See details overleaf*
- 14.45 – 15.15** ***Refreshments in the exhibition area***
- Don't forget to visit the exhibition*
- 15.15 – 16.00** **PLENARY SESSION: 'LEADING QUESTIONS' PANEL DEBATE**
- Gareth McNab, Nationwide Building Society; Denise McDowell, Greater Manchester Immigration Advice Unit; and Claire Mansfield, New Local Government Network
- 16.00– 16.15** **SUMMARY & CLOSE**
- Liz Barclay, Conference Chair, and Steve Johnson, Chief Executive, AdviceUK

MORNING WORKSHOPS

Workshop A Want to know more about AdvicePro?

Presented by Stephen Caulfield, Technical Director, ACM Solutions

Workshop B Tips on how to improve your funding bids

Presented by Beverley Campbell, Independent Consultant & Trainer

Workshop C Developing law student placement schemes. Building partnerships between higher education and the advice sector.

Presented by Chilli Reid, Head of Development and Policy, AdviceUK

Workshop D Business surgery - employment law and health & safety

Presented by Ceri Davies, Employment Law and Health & Safety Presenter, Croner

AFTERNOON WORKSHOPS

Workshop E How to make effective reports using AdvicePro

Presented by Stephen Caulfield, Technical Director, ACM Solutions

Workshop F Making the most of your volunteers

Presented by Kerry Sands, Learning Specialist (Freelance)

Workshop G Managing poor performance and providing feedback in a supervision setting

Presented by Wesley Harcourt, Senior Development Consultant, AdviceUK

Workshop H Leading Staff through Change: It Will Do You Good

Presented by Tracy Maylath, Freelance Management Skills Trainer