

# Central Register of Approved Trainers

## Introduction

This register of approved trainers, workforce development specialists and individuals/ organisations who can develop a range of training materials has been established as part of a partnership project entitled Working Together for Advice, funded by the Big Lottery Fund. The following member organisations have contributed to the register: AdviceUK, Age Concern, Citizens Advice, Law Centres Federation, and Youth Access.

The purpose of this register is to enable members of advice networks and other organisations who have identified workforce development and training needs to contact trainers and access training directly.

All of the trainers on this register have met the following minimum criteria:

- Considerable experience of designing and delivering training
- Considerable experience of delivering training to groups of mixed levels and backgrounds
- Experience of planning, designing and delivering training against relevant National Occupational Standards
- Experience of delivering training in the voluntary/ advice sector
- Experience of working in the advice sector
- Qualifications achieved that are relevant to training and in the subject areas they train in
- Understanding of and commitment to promotion of equal opportunities

**Please note that although the Working Together for Advice project has taken steps to ensure that trainers meet the above criteria, we cannot accept responsibility for the quality of work of individual trainers.**

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The trainers have been divided according to the government region in which they live. Many of the trainers are willing to travel outside their area, and this is specified on the register.


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The final page of the register - **page 20** - lists Youth Access training courses which are designed for staff working to support the needs of young people.



## London



<b>Name:</b> Noeleen Adams	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives London <b>Also covers:</b> Willing to travel within rest of UK
<b>Address:</b> Law Centres Federation 293-299 Kentish Town Road London NW5 2TJ		
<b>Email Address:</b> noeleen@lawcentres.org.uk	<b>Additional Skills:</b> Facilitation of away days	<b>Daily Rate:</b> Preparation: £300 - £500 Design: £300 - £500 Delivery: £300 - £500
<b>Telephone Number:</b> 0207 428 4407		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Fundraising</li> <li>• Financial management</li> <li>• Organisational development</li> </ul>		Approved by:  <b>Law Centres Federation</b> <small>Legal action for the community</small>

<b>Name:</b> Sandy Adirondack	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives London <b>Also covers:</b> Willing to travel within rest of UK
<b>Address:</b> 39 Gabriel House 10 Odessa Street London SE16 7HQ		
<b>Email Address:</b> sandy@sandy-a.co.uk		<b>Daily Rate:</b> Preparation: included in delivery Design: included in delivery Delivery: from £520
<b>Telephone Number:</b> 020 7232 0726		
<b>Subject Specialisms:</b>		Approved by:  <small>The voice of independent advice</small>
Management committee/ board roles and responsibilities	Making your management committee/ board more effective	
Legal structures and charitable status	Charity law and company law update	
Reviewing your governing document	Employment law	
Risk assessment and management	Legal structures for social enterprises	
Volunteers and the law	Legal responsibilities of voluntary organisations	


<b>Name:</b> Megan Booth	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b>
<b>Address:</b> 1 Nevill Road Stoke Newington London N16 8SH		Lives London <b>Also covers:</b> Willing to travel within rest of UK
<b>Email Address:</b> mgnbooth@aol.com	<b>Additional Skills:</b> Coaching – presentation skills	<b>Daily Rate:</b>
<b>Telephone Number:</b> 0207 241 0783 07913 392172		Preparation: £100 Design: £100 Delivery: £350 - £550 plus expenses
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Council tax and council tax benefit</li> <li>• Jobseekers allowance</li> <li>• Tax credits</li> <li>• Benefits and work</li> <li>• Pension credits</li> <li>• Income support</li> <li>• Housing benefit</li> <li>• Welfare benefits overview</li> </ul>		Approved by:  The voice of independent advice



<b>Name:</b> Jerry During	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b>
<b>Address:</b> 22 Glen Road London E13 8RU		Lives London <b>Also covers:</b> West Midlands East Midlands East of England South West South East
<b>Email Address:</b> mondjere@hotmail.com		<b>Daily Rate:</b>
<b>Telephone Number:</b> Home: 0207 476 4920 Work: 0207 392 2937 Mobile: 07949 186 587		Preparation: £100 Design: £700 Delivery: £450
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Best practice for managing money/ debt advisers</li> <li>• Pre-action protocol for possession claims based on mortgage arrears – residential property</li> <li>• Mortgage arrears and repossessions – the experience at court</li> <li>• Possession proceedings for rent arrears</li> <li>• Debt in the county court</li> <li>• Implications of changes to the Consumer Credit Act 2006</li> <li>• Implications of recent case law on debt advice</li> </ul>		Approved by:  The voice of independent advice

<b>Name:</b> Tahnyet Faroqui	<p style="text-align: center;"><b>Working Together For Advice</b></p>  <p style="text-align: center;">LOTTERY FUNDED</p>	<b>Government Region:</b> Lives London
<b>Address:</b> 76 Peterworth Road London N12 9HH		<b>Daily Rate:</b> Preparation: £340 Design: to be negotiated Delivery: £340
<b>Email Address:</b> tahnyet@hotmail.com		<p>Approved by:</p>  <p>The voice of independent advice</p>
<b>Telephone Number:</b> Home: 0208 445 8274 Work: 0207 424 6856		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Generalist advice work</li> <li>• Welfare benefits: Disability living allowance, Attendance allowance, Incapacity benefits, Tax credits, Disability and sickness benefits</li> <li>• Employment advice</li> </ul>		


<b>Name:</b> Anoushka Fernandes-Vidal	<p style="text-align: center;"><b>Working Together For Advice</b></p>  <p style="text-align: center;">LOTTERY FUNDED</p>	<b>Government Region:</b> Lives London
<b>Address:</b> Islington Law Centre 161 Hornsey Road London N7 6DU		<b>Daily Rate:</b> Preparation: £300 Design: £300 Delivery: £300
<b>Email Address:</b> anoushkaf@islingtonlaw.org.uk		<p>Approved by:</p>  <p><b>Law Centres Federation</b> <small>Legal action for the community</small></p>
<b>Telephone Number:</b> 0207 700 6580		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Gender based violence issues</li> </ul>		

<p><b>Name:</b> Berni Graham</p> <p><b>Address:</b> 21b Osbaldeston Rd London N16 7DJ</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives London <b>Also covers:</b> South East East of England</p>
<p><b>Email Address:</b> berni.graham@talktalk.net</p> <p><b>Telephone Number:</b> Home: 0208 442 4728 Mobile: 07870 303143</p>		<p><b>Additional Skills:</b> Coaching – presentation skills Evaluation of advice projects/ training</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Disability living allowance and Attendance allowance</li> <li>• Benefits for disabled children and young people</li> <li>• Benefit considerations for those taking up/ returning to work</li> <li>• Evaluation skills</li> <li>• Communication and interviewing skills for advisers</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>

<p><b>Name:</b> Carlos Hagi</p> <p><b>Address:</b> 243 Manor Lane London SE12 0TE</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives London <b>Also covers:</b> East Midlands East of England South East South West</p>
<p><b>Email Address:</b> dudgebudge@aol.com</p> <p><b>Telephone Number:</b> Home: 0208 857 2253 Mobile: 07851 973430 Work: 0208 312 5286</p>		<p><b>Additional Skills:</b> LSC peer reviewer in welfare benefits</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Welfare Benefits Law and Practice, beginner to experienced</li> <li>• Underpinning Knowledge for Advice &amp; Guidance NVQ 3</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>


<b>Name:</b> Minaxi Panchal	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives London <b>Also covers:</b> Willing to travel within rest of UK
<b>Address:</b> Law Centres Federation 293-299 Kentish Town Road London NW5 2TJ		
<b>Email Address:</b> minaxi@lawcentres.org.uk	<b>Additional Skills:</b> Coaching/ mentoring £80 per hour	<b>Daily Rate:</b> Preparation: £300 - £500 Design: £300 - £500 Delivery: £300 - £500
<b>Telephone Number:</b> 0207 428 4413		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Management</li> <li>• Strategic planning</li> <li>• Training skills</li> <li>• Governance</li> <li>• Change management</li> <li>• Organisational development</li> </ul>		Approved by:  <b>Law Centres Federation</b> Legal action for the community



<b>Name:</b> Debbie Smith	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Able to deliver training anywhere in the UK
<b>Address:</b> withheld		
<b>Email Address:</b> debbiesmith1@mail2web.com	<b>Additional Skills:</b> Meetings facilitation	<b>Daily Rate:</b> Preparation: £350 + expenses Design: £350 + expenses Delivery: £350 + expenses
<b>Telephone Number:</b> Home: 0033 561662882 Mobile: 07730 300488		
<b>Subject Specialisms:</b>		Approved by:  The voice of independent advice
Governance and management skills	Strategic and business planning	
Negotiating funding	Full cost recovery	
Managing change	Partnership working	
Quality management	Outcome planning and Local Area Agreements	
Information management	Recruitment and selection	
Managing performance – appraisal and supervision	Planning and managing projects	
Managing absence	Managing teams	

<b>Name:</b> Matthew Ventrella	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives London <b>Also covers:</b> West Midlands South West South East Wales
<b>Address:</b> 20 Admiral Seymour Road Eltham London SE9 1SL		
<b>Email Address:</b> mattventrella@hotmail.com	<b>Additional Skills:</b> NVQ Assessor – Advice & Guidance Foundation degree Assessor – client care Experience of facilitation Partnership co-ordination E-learning experience	<b>Daily Rate:</b> Preparation: £350 Design: £350 Delivery: £350
<b>Telephone Number:</b> Home 0208 850 8680 Mobile 07906 647784 Work 0208 855 7368		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Advice Skills (NVQ3, foundation degree)</li> <li>• Negotiation and advocacy skills</li> <li>• Client care (foundation degree)</li> <li>• Case management (foundation degree, casework supervisors)</li> <li>• Supervision skills</li> <li>• Debt, housing rights, welfare rights</li> </ul>		Approved by:  The voice of independent advice



<b>Name:</b> Spike Warwick	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives London												
<b>Address:</b> 23 Wetherell Road London E9 7DB														
<b>Email Address:</b> spikewarwick@supanet.com	<b>Additional Skills:</b> NVQ Assessor/ Internal Verifier in Advice & Guidance, Management, Learning & Development, Customer Care, Mentoring, Qualified 'laughter leader'	<b>Daily Rate: (negotiable)</b> Preparation: included in delivery Design: included in delivery Delivery: £400												
<b>Telephone Number:</b> Home: 0208 525 1522 Mobile: please email first														
<b>Subject Specialisms:</b> <table border="1" data-bbox="186 1522 950 1848"> <tr> <td>Training the Trainer</td> <td>Supervision skills</td> </tr> <tr> <td>Presentation Skills</td> <td>Mentoring skills</td> </tr> <tr> <td>Team building &amp; troubleshooting</td> <td>Working with difficult people</td> </tr> <tr> <td>Time management Stress Management</td> <td>Community engagement</td> </tr> <tr> <td>Management communication skills</td> <td>Diversity awareness/anti-discriminatory practice</td> </tr> <tr> <td colspan="2">Laughter sessions for staff teambuilding/ client wellbeing</td> </tr> </table>		Training the Trainer	Supervision skills	Presentation Skills	Mentoring skills	Team building & troubleshooting	Working with difficult people	Time management Stress Management	Community engagement	Management communication skills	Diversity awareness/anti-discriminatory practice	Laughter sessions for staff teambuilding/ client wellbeing		Approved by:  The voice of independent advice
Training the Trainer	Supervision skills													
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Time management Stress Management	Community engagement													
Management communication skills	Diversity awareness/anti-discriminatory practice													
Laughter sessions for staff teambuilding/ client wellbeing														



## South East



<p><b>Name:</b> Frances Burton</p> <p><b>Address:</b> 6 Avenue South Surbiton Surrey KT5 8PJ</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives South East</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> frances.burton@blueyonder.co.uk</p> <p><b>Telephone Number:</b> Home: 0208 399 7709 Mobile: 07749 005990</p>	<p><b>Additional Skills:</b> Coaching experience</p>	<p><b>Daily Rate:</b> Preparation: £350 Design: £350 Delivery: £450</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Soft skills: communication and interviewing, assertiveness, negotiation, presentation skills, dealing with difficult clients, team building, time management, group work, action learning,</li> <li>• Management skills</li> <li>• Telephone, reception and customer care skills</li> <li>• Training and coaching skills</li> </ul>		<p>Approved by:</p> 


<p><b>Name:</b> Michael Chambers</p> <p><b>Address:</b> 21 Lavender Close Harlow Essex CM20 3QJ</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives South East</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> michael.chambers@hertscc.gov.uk</p> <p><b>Telephone Number:</b> Mobile: 07811 379393</p>	<p><b>Additional Skills:</b></p>	<p><b>Daily Rate: (negotiable)</b> Preparation: £500 Design: £500 Delivery: £500</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Welfare benefits: Disability benefits, Disability living allowance, Attendance allowance, Employment and support allowance, Tax credits, Social fund</li> <li>• Benefits for: older people, substance misusers and people with mental health issues</li> <li>• Challenging decisions, appeals, and tribunals</li> <li>• Money advice, money claims, bankruptcy and repossession</li> </ul>		<p>Approved by:</p> 

<b>Name:</b> Pat Gauge	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South East
<b>Address:</b> 4 Briar Hill Purley Surrey CR8 3LE		<b>Also covers:</b> Willing to travel within rest of UK
<b>Email Address:</b> pat.gauge@googlemail.com	<b>Additional Skills:</b> Meetings facilitation, supervision, mentoring, e-learning experience	<b>Daily Rate:</b> Preparation: £100 min Design: £150 min Delivery: £150 - £375
<b>Telephone Number:</b> Work: 0208 642 7634		
<b>Subject Specialisms:</b>		Approved by:
<ul style="list-style-type: none"> <li>Welfare benefits: Disability living allowance, Attendance allowance, Incapacity benefit, Income support, Housing benefit, Council tax benefit, Child support benefits</li> <li>Employment (including discrimination and benefits)</li> <li>Equal Opportunities</li> <li>Debt</li> <li>Immigration</li> <li>Case recording</li> <li>Letter writing skills</li> <li>Dealing with aggression</li> </ul>		 The voice of independent advice

<b>Name:</b> Lee Healey	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South East
<b>Address:</b> LH Training & Consultancy 141a Albany Road Hornchurch Essex RM12 4AQ		<b>Also covers:</b> Willing to travel within rest of UK
<b>Email Address:</b> info@lhtrc.co.uk	<b>Additional Skills:</b> NVQ Assessor for: Advice & Guidance, Housing, Management, Homelessness, Learning & Development	<b>Daily Rate:</b> Preparation: variable Design: variable Delivery: £500
<b>Telephone Number:</b> Home: 01708 443352 Mobile: 07903 053222 Work: 0208 252 5340		
<b>Subject Specialisms:</b>		Approved by:
<ul style="list-style-type: none"> <li>Welfare benefits: Disability living allowance, Attendance allowance, Employment support allowance, Income support, Jobseekers allowance, Tax and pension credits, Housing and council tax benefits</li> <li>Challenging decisions and appeals</li> <li>Training the Trainer</li> </ul>		 The voice of independent advice



<b>Name:</b> Mary Nash	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South East <b>Also covers:</b> London
<b>Address:</b> Marlow Bucks		<b>Daily Rate:</b> Preparation: £200 - £300 Design: £200 - £300 Delivery: £200 - £300
<b>Email Address:</b> info@specialisedtraining.com		
<b>Telephone Number:</b> Mobile: 07982 246667		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Welfare Benefits</li> <li>• Employment</li> <li>• Using computers</li> <li>• Quality of advice</li> <li>• Advice session supervisor training</li> <li>• Bespoke operational and procedural courses</li> <li>• QuickBen</li> <li>• Gateway assessment interviews</li> <li>• Advice skills</li> </ul>		Approved by:  The voice of independent advice



<b>Name:</b> Amy Swinnerton	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South East <b>Also covers:</b> London
<b>Address:</b> 15 Albert Road Brighton BN1 3RN		<b>Daily Rate:</b> Preparation: included in delivery Design: included in delivery Delivery: £400 - £700
<b>Email Address:</b> amyswinn@aol.com		
<b>Telephone Number:</b> Home: 01273 725865 Mobile: 07729 055693		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Welfare Benefits including legislation: Income support and Job seekers allowance, Tax credits, Housing benefit, Employment and support allowance, Disability living allowance and Attendance allowance</li> <li>• Benefits for young people, benefits for older people, benefits for people with mental health needs, benefits and resettlement</li> <li>• Communication skills</li> <li>• Advocacy</li> </ul>		Approved by:  The voice of independent advice



<p><b>Name:</b> Jane Phipps</p> <p><b>Address:</b> 20 Albert Street Banbury Oxon OX16 5DG</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives South East <b>Also covers:</b> West Midlands East Midlands London South West Yorkshire &amp; Humberside East of England</p>
<p><b>Email Address:</b> dr.debt@dsl.pipex.com</p>	<p><b>Additional Skills:</b> e-learning experience</p>	<p><b>Daily Rate:</b> Preparation: flexible Design: flexible Delivery: £300 - £420</p>
<p><b>Telephone Number:</b> Home: 01295 268665 Mobile: 0777 950 3981</p>		
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Debt awareness for non-money advisers</li> <li>• Introduction to debt advice – for both trainee money advisers and non-money advisers.</li> <li>• County Court Debt Casework</li> <li>• Finding and Using Civil Procedure Rules.</li> <li>• Bankruptcy awareness</li> <li>• Mortgage arrears</li> <li>• Consumer credit</li> <li>• Tactics</li> <li>• Insolvency</li> <li>• Fuel debts</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>



## South West



<p><b>Name:</b> Neil Arnott</p> <p><b>Address:</b> Bristol</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives South West</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> benefits_teach@hotmail.com</p> <p><b>Telephone Number:</b> Home: 0117 9514337 Mobile: 07726 649 675 Work: 0117 916 7718</p>	<p><b>Additional Skills:</b> Coaching, mentoring, group facilitation, qualified teacher, LSC supervisor</p>	<p><b>Daily Rate:</b> Preparation: included in delivery Design: £100 - £200 Delivery: £350 - £500</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Welfare benefits (beginner to advanced): Employment and support allowance, Housing benefit, Disability living allowance, Attendance allowance, Incapacity benefit, Tax credits, Social fund</li> <li>• Benefits for those in sheltered schemes</li> <li>• Benefits for clients with mental health issues</li> <li>• Appeal tribunals</li> <li>• Disability and work</li> </ul>		<p>Approved by:</p> 

<p><b>Name:</b> Sally Coles</p> <p><b>Address:</b> Fernhill House Fernhill Heights Charmouth Dorset DT6 6BX</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives South West</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> sallycoles@btinternet.com</p> <p><b>Telephone Number:</b> Home: 01297 516251 Mobile: 07702 227953</p>	<p><b>Additional Skills:</b> E-learning experience</p>	<p><b>Daily Rate: (negotiable)</b> Preparation: £20 per hour Design: £300 - £500 Delivery: £350 - £500</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Soft skills: assertive behaviour, communication, case management, supervision and support, conflict management, time management.</li> <li>• Equality and diversity</li> <li>• Financial capability</li> <li>• Housing law</li> <li>• Money advice and consumer credit law</li> </ul>		<p>Approved by:</p> 

<b>Name:</b> Nicola Connolly	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South West
<b>Address:</b> 47 Snow Hill House Snow Hill Bath BA1 6DH		
<b>Email Address:</b> nclcnlly@hotmail.com	<b>Additional Skills:</b> Coaching/ mentoring experience	<b>Daily Rate:</b> Preparation: £70 per half day Design: £200 Delivery: £200
<b>Telephone Number:</b> Home: 01255 319223 Mobile: 07527 546619		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Generalist advice training</li> <li>• Interview skills</li> <li>• Budgeting</li> <li>• Employment rights</li> <li>• Equal opportunities</li> <li>• Welfare benefits</li> </ul>		Approved by: 

<b>Name:</b> Daphne Hall	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South West <b>Also covers:</b> Willing to travel within rest of UK
<b>Address:</b> 3 East Croft Henleaze Bristol BS9 4PJ		
<b>Email Address:</b> daphnehall.training@virgin.net	<b>Additional Skills:</b> Mentoring and coaching experience	<b>Daily Rate:</b> Preparation: negotiable Design: £200 Delivery: £350 - £500
<b>Telephone Number:</b> Home: 0117 983 8057 Mobile: 07971 938921 Work: 0117 3772852		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Welfare benefits: introductory to advanced - Employment and support allowance, Income support, Disability living allowance, Attendance allowance, Social fund, Tax credits, Housing and council tax benefit'</li> <li>• Overpayments, claims, backdating</li> <li>• Appeals and challenging decisions</li> </ul>		Approved by: 

<b>Name:</b> David Humphreys	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b>
<b>Address:</b>		Lives South West
86 Egerton Road Bristol BS7 8QH		<b>Also covers:</b>
		West Midlands
		East Midlands
		London
		South East
		North East
<b>Telephone Number:</b>	<b>Additional Skills:</b>	<b>Daily Rate:</b>
Home: 0117 983 8057		NVQ Assessing and
Mobile: 07817455336	Internal Verification	Design: £200
Work: 0117 3772852		Delivery: £350 - £500
<b>Subject Specialisms:</b>		Approved by:
<ul style="list-style-type: none"> <li>Welfare benefits: Employment and support allowance, Income support, Job seekers allowance, Pension and tax credits, Housing and council tax benefits, Incapacity benefit, Disability living allowance and Attendance allowance</li> <li>Preparing cases and challenging decisions</li> <li>Interview skills</li> </ul>		 The voice of independent advice

<b>Name:</b> Georgina Morgan	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b>
<b>Address:</b>		Lives South West
Flat 3 Barwick House		<b>Also covers:</b>
Yeovil		Willing to travel within rest of UK
Somerset		
TA22 9TB		
<b>Email Address:</b>		<b>Daily Rate:</b>
georgina@gmcuk.net		Preparation: £300
<b>Telephone Number:</b>		Design: £300
01935 415286		Delivery: £300
<b>Subject Specialisms:</b>		Approved by:
<ul style="list-style-type: none"> <li>Fundraising</li> <li>Financial management</li> <li>Performance management</li> <li>Business and strategic planning</li> <li>User involvement</li> </ul>		 <b>Law Centres Federation</b> Legal action for the community



<b>Name:</b> Christine O'Leary	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South West <b>Also covers:</b> London South East
<b>Address:</b> 14 Worrall Road Clifton Bristol BS8 2UE		
<b>Email Address:</b> christine.arymor@gmail.com	<b>Additional Skills:</b> Coaching/ mentoring experience	<b>Daily Rate: (negotiable)</b> Preparation: £250 - £300 Design: £300 - £350 Delivery: £350 - £400
<b>Telephone Number:</b> Home: 0117 9743378 Mobile: 07737 794378		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Training for Trainers</li> <li>• Governance</li> <li>• Working with BME communities and cultural awareness</li> <li>• Social rehabilitation and task centred practice</li> <li>• Age discrimination</li> <li>• Evaluation</li> <li>• Welfare rights</li> <li>• Social policy</li> <li>• Telephone advice skills</li> <li>• Quality assurance</li> </ul>		Approved by:  The voice of independent advice

<b>Name:</b> Andrew Steward	<b>Working Together For Advice</b>  <b>LOTTERY FUNDED</b>	<b>Government Region:</b> Lives South West <b>Also covers:</b> West Midlands
<b>Address:</b> 38 Battenburg Road St George Bristol BS5 7LZ		
<b>Email Address:</b> andrewjsteward@btinternet.com	<b>Additional Skills:</b> Coaching/ mentoring experience	<b>Daily Rate:</b> Preparation: £70 per half day Design: £200 Delivery: £200
<b>Telephone Number:</b> Home: 0117 9541110 Mobile: 07714 274859 Work: 0117 9268770		
<b>Subject Specialisms:</b> <ul style="list-style-type: none"> <li>• Money advice</li> <li>• Council tax</li> <li>• Bankruptcy</li> <li>• Dealing with bailiffs</li> <li>• Financial capability</li> <li>• Soft skills: interviewing, time management, negotiation, letter writing</li> </ul>		Approved by:  The voice of independent advice

## East of England



<p><b>Name:</b> Len Simkins</p> <p><b>Address:</b> 28 Bushmead Avenue Bedford MK40 3QN</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives East of England</p> <p><b>Also covers:</b> East Midlands</p>
<p><b>Email Address:</b> len.simkins@infotrain.co.uk</p> <p><b>Telephone Number:</b> Home: 01234 268072 Mobile: 07719 558117 Work: 01234 360607</p>	<p><b>Additional Skills:</b> NVQ Assessing and Internal Verification for Advice &amp; Guidance and Management, E-learning experience</p>	<p><b>Daily Rate:</b> Preparation: £280 Design: £280 Delivery: £280</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Welfare benefits</li> <li>• Advice skills: interviewing, case recording, signposting and referring, supervising advice work</li> <li>• Tutor training for advisers</li> <li>• Management skills: leadership, project management, duties of trustees and committee members, use of quality standards</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>



## East Midlands



<p><b>Name:</b> David Gilmore</p> <p><b>Address:</b> Debdale Hill House Debdale Hill Leics LE14 3LF</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives East Midlands</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> info@dglegal.co.uk</p> <p><b>Telephone Number:</b> 01664 822492</p>	<p><b>Additional Skills:</b> Managing legal aid contracts Conflicts and confidentiality Working with fixed fees</p>	<p><b>Daily Rate:</b> Preparation: £500 - £650 Design: £500 - £650 Delivery: £500 - £650</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Managing legal aid contracts</li> <li>• Conflicts and confidentiality</li> <li>• Working with fixed fees</li> </ul>		<p>Approved by:</p>  <p><b>Law Centres Federation</b> Legal action for the community</p>

## North West



<p><b>Name:</b> Julia Hall</p> <p><b>Address:</b> 21 Philip Street Eccles Manchester M30 0NE</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives North West</p> <p><b>Also covers:</b> West Midlands London Yorkshire &amp; Humberside East Midlands North West East of England South East</p>
<p><b>Email Address:</b> juliahall@talktalk.net</p>	<p><b>Additional Skills:</b> Mentoring and coaching experience</p>	<p><b>Daily Rate:</b> Preparation: £100 - £150 Design: £200 - £350 Delivery: £250 - £350</p>
<p><b>Telephone Number:</b> Home: 0161 7890720 Mobile: 07963 913645</p>		
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Training for interpreters in advice settings</li> <li>• Training staff on working with volunteers: dealing with difficult situations, policies, procedures, legislation, communication</li> <li>• Team development and customer relations</li> <li>• CAB general adviser course</li> </ul>		<p>Approved by:</p> 



<p><b>Name:</b> Mark Rayfield</p> <p><b>Address:</b> 22 Quarry Hill Farndon Chester CH3 6NR</p>	<p><b>Working Together For Advice</b></p>  <p><b>LOTTERY FUNDED</b></p>	<p><b>Government Region:</b> Lives North West</p> <p><b>Also covers:</b> West Midlands London East Midlands</p>
<p><b>Email Address:</b> mark@rayfield.org.uk</p>	<p><b>Additional Skills:</b></p>	<p><b>Daily Rate:</b> Preparation: £200 Design: £200 Delivery: £370</p>
<p><b>Telephone Number:</b> Home: 01829 271727 Mobile: 07837 295257 Work: 0844 5151102</p>		
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Homelessness (beginner to advanced)</li> <li>• Allocations (beginner to advanced)</li> <li>• Security of tenure</li> <li>• Private rented sector housing</li> <li>• Housing rights and relationship breakdown</li> <li>• Homelessness prevention and homelessness law</li> <li>• Landlord and tenant law</li> <li>• Disrepair in rented property</li> <li>• Illegal eviction</li> <li>• Harassment, domestic violence and housing</li> </ul>		<p>Approved by:</p> 

<p><b>Name:</b> Paul Tran</p> <p><b>Address:</b> 9 Bluebell Close Kendal Cumbria LA9 7SH</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives North West</p> <p><b>Also covers:</b> Willing to travel within rest of UK</p>
<p><b>Email Address:</b> info@ptps.co.uk</p>	<p><b>Additional Skills:</b> Mentoring and coaching experience</p>	<p><b>Daily Rate:</b> Preparation: £250 - £350 + VAT Design: £250 - £350 + VAT Delivery: £250 - £350 + VAT</p>
<p><b>Telephone Number:</b> Home: 01539 724855 Mobile: 07958 314113</p>		
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Management &amp; Personal Development</li> <li>• Interviewing &amp; Communications Skills</li> <li>• Full Range of Soft Skills Programmes</li> <li>• Customer Service</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>



<p><b>Name:</b> Debbie Witton</p> <p><b>Address:</b> 5 Salisbury Road Chorlton Manchester M21 0SJ</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives North West</p> <p><b>Also covers:</b> West Midlands London</p>
<p><b>Email Address:</b> debbie.witton@ntlworld.com</p>	<p><b>Additional Skills:</b> Mentoring experience</p>	<p><b>Daily Rate:</b> Preparation: up to £20 per hour Design: £20 per hour Delivery: £375 - £450</p>
<p><b>Telephone Number:</b> Home: 0161 2918887 Mobile: 07792 280158 Work: 0161 7933550</p>		
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Welfare benefits: Tax and pension credits, Disability living allowance, Attendance allowance, Employment and support allowance</li> <li>• Moving into work</li> <li>• Benefits for young people and looked after children</li> <li>• Training the Trainer</li> </ul>		<p>Approved by:</p>  <p>The voice of independent advice</p>

## Yorkshire & Humberside



<b>Name:</b> Judith Courts	<b>Working Together For Advice</b>  LOTTERY FUNDED	<b>Government Region:</b> Lives Yorkshire & Humberside <b>Also covers:</b> West Midlands East Midlands North West London North East
<b>Address:</b> 4 Garrs End Lane Grassington Skipton BD23 5BB		
<b>Email Address:</b> Judith.courts@btinternet.com	<b>Additional Skills:</b> Mentoring for developing managers	<b>Daily Rate:</b> Preparation: £300 Design: £320 Delivery: £350 - £500
<b>Telephone Number:</b> Home: 01756 753542 Mobile: 07940 266592		
<b>Subject Specialisms:</b>		Approved by:  The voice of independent advice
Managing change	Full cost recovery	
Managing strategically	Successful supervision	
Dealing with staff problems	Creating sustainable organisations	
Managing equalities	Working in partnership	
Delivering and outcomes framework	Financial awareness and control	
Managing financial resources	Successful fundraising strategies	

<b>Name:</b> Rachel Gillett	<b>Working Together For Advice</b>  LOTTERY FUNDED	<b>Government Region:</b> Lives Yorkshire & Humberside <b>Also covers:</b> West Midlands East Midlands North West East of England North East
<b>Address:</b> 18 Savile Drive Leeds West Yorkshire LS7 3ET		
<b>Email Address:</b> rachel.gillett@btinternet.com	<b>Additional Skills:</b> Provides consultancy on training issues, conducts supervisions, develops recruitment procedures	<b>Daily Rate:</b> Preparation: half delivery rate Design: £300 Delivery: £375
<b>Telephone Number:</b> Home: 0113 3070560		
<b>Subject Specialisms:</b>		Approved by:  The voice of independent advice
<ul style="list-style-type: none"> <li>• Equality and diversity</li> <li>• Training skills</li> <li>• Interviewing and communication skills</li> <li>• Parental substance misuse</li> <li>• Financial capability</li> <li>• Management and leadership skills</li> </ul>		

## Wales

<p><b>Name:</b> Hilary Mason</p> <p><b>Address:</b> Irfon View Llangammarch Wells Powys LD4 4BT</p> <p><b>Email Address:</b> h.masontraining@googlemail.com</p> <p><b>Telephone Number:</b> Home: 01591 620505 Mobile: 07870 943728</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Lives Wales <b>Also covers:</b> Mid and South Wales West Midlands</p> <p><b>Daily Rate: (negotiable)</b> Preparation: £120 Design: £120 Delivery: £175 (plus travel charge for some areas)</p> <p>Approved by:</p>  <p>The voice of independent advice</p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Employment – beginner to intermediate</li> <li>• Welfare benefits – beginner to tribunal representation</li> </ul>		

## Youth Access

<p><b>Name:</b> (contact person) Helen Stollar</p> <p><b>Address:</b> 1-2 Taylors Yard 67 Alderbrook Road London SW12 8AD</p> <p><b>Email Address:</b> Helen@youthaccess.org.uk</p> <p><b>Telephone Number:</b> 020 8772 9900</p>	<p><b>Working Together For Advice</b></p>  <p>LOTTERY FUNDED</p>	<p><b>Government Region:</b> Youth Access head office is based in London. Training available within rest of UK.</p> <p><b>Daily Rate:</b> Contact Youth Access for information</p> <p>Approved by:</p>  <p><a href="http://www.youthaccess.org.uk/events">www.youthaccess.org.uk/events</a></p>
<p><b>Subject Specialisms:</b></p> <ul style="list-style-type: none"> <li>• Improving advice skills</li> <li>• Advising young people on housing and homelessness</li> <li>• Challenging decisions for homeless young people</li> <li>• Welfare benefits and young people</li> <li>• Welfare benefits – beyond the basics</li> <li>• Young people’s rights within the education system</li> <li>• Introduction to young people’s mental health needs</li> <li>• Raising awareness of equality and human rights for young people</li> <li>• Safeguarding young people</li> </ul>		