

PARTNER RESOURCES

Name of the Organisation:						
Contact Person:						
Telephone:						
Email:						
Address:						
Post Code:						
Org. Status						
Management Structure						
CURRENT LSC FUNDED SERVICES						
Advice Services:						
	Levels of Service:	In Areas of Law	Number of clients / New Matter Starts			Comment [S1]: Please list everything... WR, Housing, Immigration and nationality, debt, Education, Consumer Rights, Health Rights', Community Care, Mental Health, Personal Injury, family, employment,
Current funded Services	Information & Signposting					
	General Help					
	General Help with Casework					
	Specialist Level		<i>Legal Help:</i>	<i>Certificate d Work:</i>	LSC contracted? Yes No	
	Additional Representation (e.g. pro bono)					
How the service provided						
	Total recoupment of £ as a result of advice intervention				Comment [S2]: If you have not monitored this until now, ignore this section	

Advice Service Delivery Methods – please tick all that apply	
Telephone Advice:	
Drop In:	
By Appointment:	
E-mail/Letter:	
“Virtual” Advice:	
Outreach “venue”	
Outreach “mobile van”	
Representation at courts/tribunals	
Home-visit for home-bound:	
Duty schemes/detention centres/ court desks	
Other service delivery methods:	
SERVICE USERS	
Existing Client Group	
	<i>Category of client (older, migrants/refugees, the workless etc.)</i>
	<i>Number of clients OR percentage under each category</i>
Existing Client Feedback Mechanisms / methods of consultation	
Latest Client Satisfaction Responses (in %)	
?? % rate the service as good or excellent	
HUMAN RESOURCES – LSC RELATED ONLY	
No of Front-line Staff (fte):	Value (£)
No of Admin/Management staff (fte)	
No of Front-line Volunteers (fte)	Value (£)
No of trainee solicitors (fte)	Value (£)
No of pro bono advice providers (fte)	Value (£)
No of category supervisors and in which area of law (fte)	Value (£)

